



Pacific Certification Pvt. Ltd.

**Doc No- P/03/2025**

**Quality Policy**

We, at PCPL are committed to provide inspection services, such as, TPA that meet the statutory & regulatory requirements and satisfy our customer by meeting their requirements PCPL shall ensure this by: -

- Following good professional practices and meeting customer requirements.
- Complying with the requirements of ISO 17020:2012 standard, FSSAI and statutory and regulatory requirements.
- Providing adequate resources preserved in suitable environment
- Providing training to all personnel concerned with inspection activities to familiarize them with quality documentation and implementation of policies and procedures.
- Providing Training to boost the competency level of all the personnel
- Reviewing the effectiveness of inspection management system, and continually improving our management system and operations.
- PCPL is committed for Confidentiality and impartiality in all its activities.

**Anshul Arora**  
**CEO**  
**Pacific Certification Pvt. Ltd.**