Pacific Certification Pvt. Ltd.

Doc No- P/02/2025

Inspection/TPA POLICY

It is the policy of the PCPL to provide its clients with a value-for-money and competent Inspection/audit services without discrimination, whilst ensuring confidentiality and impartiality.

The PCPL shall fulfil the requirements of the relevant National and International standards in particular EN ISO/IEC 17020:2012 and their relevant guidelines with FSSAI TPA manual. The above policy objectives shall be met through the employment and ongoing training of professional staff and the consistent application and continual review and improvement of the PCPL Management System.

CEO

Pacific Certification Pvt. Ltd.

16/03/2026

CONTROLLED

Pacific Certification Pvt. Ltd.

Doc No- P/03/2025

Quality Policy

We, at PCPL are committed to provide inspection services, such as, TPA that meet the statutory & regulatory requirements and satisfy our customer by meeting their requirements PCPL shall ensure this by: -

- Following good professional practices and meeting customer requirements.
- Complying with the requirements of ISO 17020:2012 standard, FSSAI and statutory and regulatory requirements.
- Providing adequate resources preserved in suitable environment
- Providing training to all personnel concerned with inspection activities to familiarize them with quality documentation and implementation of policies and procedures.
- Providing Training to boost the competency level of all the personnel
- Reviewing the effectiveness of inspection management system, and continually improving our management system and operation**s.**
- PCPL is committed for Confidentiality and impartiality in all its activities.

Anshul Arora
CEO
Pacific Certification Pvt. Ltd.

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